Tammy Gennari is the Director of Claims and Encounter Operations at HCFA. In this role, Gennari directs and oversees the receipt and processing of Medicaid claims and encounters from providers, Department of Intellectual and Developmental Disabilities, Medicare, Dual Special Needs Plans, and the Managed Care Organizations. She also works on CMS claim audits and other HCFA related claim and encounter projects. Gennari holds a Bachelor of Science in Organizational Communication and a minor in Business from Ohio University in Athens, Ohio.